Texas Telecommunicator Emergency Response Taskforce

STANDARD OPERATING PROCEDURE

Overview

Prior to the NENA/APCO National Joint TERT Initiative in 2005, Texas was already on the right path for participation. Below is a historical look at how Texas telecommunicators and 9-1-1 professionals began the first Texas TERT Committee.

Lisa Dodson, Harris County Sheriff's Office, recognized as the first Texas TERT State Coordinator, organized a group of volunteers from throughout the state to begin educating agencies on the mission of TERT.

Lisa worked with North Carolina TERT (NC-TERT) and brought valuable deployment information to Texas. The North Carolina Chapter of NENA (NC-NENA) originated the taskforce in 2001 to provide staffing assistance to North Carolina PSAPs during times of FEMA-declared disasters when personnel are unable to make it into an affected PSAP. Texas NENA (TX-NENA) hoped to carry on NC-NENA's goal of making this a nationwide taskforce by creating a partnership between Texas PSAPs and the Texas Department of Public Safety (TX-DPS) to provide a response to all Public Safety Answering Points (PSAPs) across Texas regardless of size or participation during a disaster. A trained team of telecommunicators who were already familiar with another PSAPs equipment and protocols could provide a valuable solution to a short-term situation.

The first volunteer Texas TERT Committee members included:

- Lisa Dodson - Harris County Sheriff's Office
- Deborah Yarnell – South Plains Council of Governments
- Gina Larocca – Southeast Regional Planning Council
- Laura Moore – Orange County Sheriff's Office
- Larry Bachman - Denton County Sheriff's Office
- Philip Jones - Texas State Comptroller's Office
- Andrea Kirkconnell - McKinney Police Department
- Deborah Turner - Montgomery County Sheriff's Office
- Russ Steffee - Montgomery County Sheriff's Office
- Toni Dunne - Positron Public Safety Systems

The volunteer committee developed brochures, frequently asked questions, and a volunteer participation form. However, without the support from FEMA and State Emergency Management, TERT volunteers were not officially recognized as emergency responders.

Due to the efforts of the steering committee and their dedication, Texas TERT was no stranger to emergency response guidelines. The original committee will always be remembered as the founding volunteers.

Purpose

This Standard Operating Procedure (SOP) establishes a standardized framework for the Texas Telecommunicator Emergency Response Taskforce (TX-TERT) to prepare, activate, deploy, manage, and demobilize trained emergency communications personnel in support of a requesting PSAP during a human-caused or natural emergency, disaster, or other incident that adversely affects staffing or operational capability.

The SOP is based on the NENA/APCO Standard for Telecommunicator Emergency Response Taskforce Deployment, NENA/APCO-STA-050.3-2026. The source standard describes TERT as 9-1-1 communications specific mutual aid in which qualified telecommunications personnel from one PSAP support another PSAP.

Scope

This SOP applies to TX-TERT members, TX-TERT Team Leaders, TX-TERT Deputy State Coordinator, TX-TERT State Coordinator, PSAPs sending TX-TERT team members, requesting PSAPs, and applicable Texas Emergency Management Agencies (EMA) involved in a TX-TERT response.

State-specific implementation: TX-TERT follows deployment activation protocols as defined by the Texas Division of Emergency Management (TDEM) and the Incident Support Taskforce (ISTF). This includes approval authorities, reimbursement procedures, Memorandum of Understandings (MOUs), Emergency Management Assistance Compact (EMAC) procedures, and governance provisions.

Policy

TX-TERT shall operate as a 9-1-1 communications specific mutual-aid resource. Deployments shall prioritize qualified personnel, appropriate supervision, operational continuity, responder safety, effective coordination with the requesting PSAP, Texas EMAs, accurate documentation, and completion of post-deployment reviews.

Guiding Principles

- Maintain adequate emergency communications capability for the public and public safety responders.
- Match responding personnel, when possible, to the requested PSAP's equipment, systems, training, and operational needs.
- Provide clear supervision through the TX-TERT Team Leader and appropriate TERT shift supervision.
- Maintain continuous coordination among the requesting PSAP, PSAP sending TX-TERT team members, TX-TERT Team Leader, TX-TERT Deputy State Coordinator, TX-TERT State Coordinator, and Texas EMAs.
- Use standardized forms, resource requests, time/activity records, and after-action documentation.
- Remain flexible as incident conditions, staffing needs, technology, and operational priorities change.
- Protect the safety and welfare of deployed personnel and request peer support/crisis resources when appropriate.

5. Definitions and Abbreviations

Term	Definition / Use
AHJ	Authority Having Jurisdiction; the governing body with oversight of the communications center.
AAR	After Action Report; structured documentation identifying strengths, issues, causes, and actionable improvements.
PSAP	Public Safety Answering Point; The source standard uses these terms interchangeably for the communications entity responsible for emergency response communications.
EMA	Emergency Management Agency.
EMAC	Emergency Management Assistance Compact; the interstate mutual-aid framework for sharing resources during disasters.
ICS	Incident Command System.
NIMS	National Incident Management System.
TERT	Telecommunicator Emergency Response Taskforce.
TERT Member	Trained 9-1-1 communications personnel eligible to deploy.
TERT Team Leader	The leader responsible for management of the deployed team and its administrative, operational, personnel, and documentation requirements.
TERT State Coordinator	The state-level official responsible for managing and coordinating TERT deployments.
MRP	Mission Ready Package; the personnel, equipment, commodities, travel, lodging, meals, costs, and related resources identified for a mission.

Organization and Roles

TX-TERT State Coordinator/TX-TERT Deputy State Coordinator

The TX-TERT State Coordinator and TX-TERT Deputy State Coordinator are responsible for statewide coordination and serve as a central point for deployment management. Assignments are given following a TERT activation request.

- Ensure applicable MOUs are completed (if applicable).
- Ensure required documentation and deployment forms are completed accurately.
- Confirm the resource order number and deployment requirements.
- Ensure a resource order number has been assigned by the Texas EMA when required.
- Assemble an appropriately qualified deployable TX-TERT team.
- Assign a TX-TERT Team Leader.
- Ensure responding personnel are appropriately equipped and qualified.
- Ensure logistical needs, including food, lodging, and transportation are met.
- Coordinate transportation and deployment logistics and provide continuous updates.
- Provide reimbursement contact information as appropriate.
- Maintain communication with TX-TERT Committee members, TX-TERT Advisory Board, TX-Team Leaders, and TX-TERT team members PSAP, and TX EMA's.
- Receive daily updates and disseminate information to appropriate stakeholders.
- Locate and assign additional resources as needs change.
- Ensure deployment reviews and required documentation are completed and submitted.
- Serve as the single point of contact between the requesting agency and deployed TX-TERT.
- Coordinate travel and lodging with the responding TERT State Coordinator as applicable (EMAC related deployments).
- Make local notifications regarding team arrival, readiness, and ongoing operations.
- Identify and communicate skill mismatches or performance concerns.
- Notify TX EMA's when the situation is stabilized and demobilization is required.

TX-TERT Team Leader

- Understand applicable mutual-aid processes and procedures.
- Provide operational supervision and assign work tasks.
- Manage scheduling, resource management, personnel issues, and required reports.
- Ensure TX-TERT team member safety during deployment.
- Maintain communication with the TX-TERT State Coordinator, TX-TERT Deputy State Coordinator, requesting PSAP supervisor, and TX-TERT team members.
- Provide daily updates to the TX-TERT State Coordinator and TX-TERT Deputy State Coordinator.
- Request appropriate peer-support or crisis-team resources when needed.
- Ensure demobilization requirements and after-action reports are completed.

TX-TERT Team Member

- Maintain required deployment equipment and supplies.
- Pay attention to detail and follow directions.
- Perform assigned tasks effectively and efficiently.
- Complete daily activity logs, timekeeping, surveys, and other required administrative tasks.
- Adapt to different policies, procedures, equipment, and geographic areas.
- Remain flexible regarding shift assignments and changing operational conditions.
- Maintain open communication with the TX-Team Leader, other TX-TERT team members, and the requesting PSAP.
- Work cooperatively, professionally, and inclusively with the requesting agency.

Membership and Qualification Requirements

TX-TERT members must meet the qualifications and skills in this SOP in addition to applicable local and national minimum training requirements.

- Agency approval, TX-TERT database portal acceptance, and/or signed agency-head authorization shall be maintained with the TX-TERT State Coordinator and TX-TERT Deputy State Coordinator. Renewals may be required pending a request from Texas EMA's.
- Members shall satisfy applicable criminal background-check requirements (or applicable hiring practices) established by the Authority Having Jurisdiction (AHJ – also known as your PSAP/agency).
- PSAP sending eligible TX-TERT member agency managers are responsible for selecting members appropriate to the conditions and demands of a specific deployment.
- Medical, accessibility, vaccination/immunization, and environmental considerations shall be evaluated consistent with applicable requirements and deployment conditions.
- TX-TERT members should have at least two years of experience in a similar position and must be endorsed by their AHJ as possessing the training and skills necessary to function as both a TX-TERT call taker and TX-TERT radio dispatcher.

Training Requirements

Role	Required	Recommended
TERT Team Member	IS-100; IS-144 TERT Basic Course; IS-200; IS-700; IS-800; T-CPR	IS-5 Hazardous Materials Awareness; Incident Tactical Dispatch (INTD) or similar; IS-300; RADO/All-Hazard Radio Operator Training
TERT Team Leader	Meet TERT Team Member requirements; IS-1200 TERT Team Leader Course within 1 year of appointment	FEMA Communications Unit Leader (COML); Incident Communications Center Manager (INCM); IS-300; IS-400; CISM or similar

Training records: Copies of online training certificates may be requested by the TX-TERT State Coordinator and TX-TERT Deputy State Coordinator when applying for TX-TERT membership. Additional training may be required.

Deployment Typing and Team Configuration

Deployment Type is based on the number of physical positions the requesting PSAP requires staffed continuously over a 24-hour period. The requesting PSAP shall identify its minimum capability, the number and type of TX-TERT team members needed, the expected duration, and any special certifications or qualifications.

Type	Requesting Agency Minimum Capability	Team Leader	Supervisors	Telecommunicators
I	12+ personnel	1	7	36+
II	7–12 personnel	1	5	14–24
III	4–6 personnel	1	3	8–12
IV	1–3 personnel	1	1	2–6

Planning consideration: The source standard gives an example of how TERT teams could be assembled. One TX-TERT Team Leader is required for each deployment.

Note: Development of TX-TERT teams is the responsibility of the TX-TERT State Coordinator and TX-TERT Deputy State Coordinator. Requesting PSAPs are not responsible for this task when requesting TX-TERT assistance.

Requesting Agency Preparedness

Texas PSAPs should maintain a current PSAP Survey before an emergency occurs.

- Maintain current facility, contact, equipment, CAD, radio, headset, protocol, and staffing information.
- Identify a primary and secondary point of contact.
- Maintain current check-in/check-out and security access procedures.
- Maintain current information for agencies served, organizational structure, key officials, and facility operations.
- Maintain CAD codes, call types, unit designators, radio frequencies/channels, radio codes, phone numbers, mapping information, and jurisdictional references.
- Maintain current emergency management and ICS resources required by local/state procedures.
- Review the PSAP Survey periodically and after significant system or organizational changes.

Activation Procedure

Activation Criteria

A TX-TERT activation may be requested when a human-made or natural disaster incident creates a need for additional or replacement staffing necessary to maintain an adequate level of service to the public and public safety responders. Pending the event and circumstances determines if the deployment will respond at a state level or regional level. State level deployments involve an emergency/disaster declaration and TX EMA approval while regional level deployments do not require TX EMA approval. Regional level deployments are considered a “neighbor helping neighbor” or mutual aid response with no reimbursement included.

Initial Request

- The requesting PSAP verifies the emergency/disaster declaration or applicable mutual-aid conditions and conducts a pre-deployment meeting to determine the need for TX-TERT assistance.
- The requesting PSAP supervisor/manager or authorized representative works with their local Emergency Management Coordinator (EMC) to complete the required Texas EMA paperwork and TX-TERT Activation Form.
    - **Note:** The TX-TERT Activation Form must be included, and the PSAP supervisor/manager or authorized representative must be included in the process.
- The requesting PSAP must follow Texas EMA protocols for routing paperwork for approval by the State.
- Once the approval paper has been received, the TX-TERT State Coordinator and TX-TERT Deputy State Coordinator will evaluate the request, confirm the approval path, identify available resources, and assemble a TX-TERT team.
- The TX-TERT State Coordinator or TX-TERT Deputy State Coordinator will communicate with the requesting PSAP’s supervisor/manage for additional information (if applicable), status or TX-TERT team development, when the TX-TERT team has deployed, and TX-TERT Team Leader contact information.

Intrastate Deployment

For an intrastate deployment, the request must follow Texas EMA protocol for a declared disaster. For regional deployments that do not meet the criteria for a state level deployment, the event will be handled as a localized mutual aid request when appropriate. The specific routing and approval chain shall be maintained by Texas EMA’s.

- The requesting PSAP notifies the local EMC of TERT resources needed.
- The requesting PSAP will complete the required TX EMA paperwork and TX-TERT Activation Form.
- The TX-TERT Team Leader will notify the TX-TERT State Coordinator or TX-TERT Deputy State Coordinator when TX-TERT teams arrive and begin work.
- Applicable cost-estimation, reimbursement, and documentation requirements should be completed before deployment when required.
    - TX-TERT team members will work with their AHJ upon return to complete all reimbursement forms.

Interstate Deployment / EMAC

- The impacted PSAP works with their TERT State Coordinator to submit the TERT request through its applicable local EMA according to the state's EMAC resource-request SOP.
- The request moves through the Requesting State's EMAC Coordinator or designee.
- Assisting State EMAC Coordinators disseminate the request to potential resource providers.
- TERT State Coordinators and State EMAs coordinate to ensure the requested complement of TERT team members / telecommunicators, TERT Team Leaders, EMD-certified personnel, and other required capabilities.
- If multiple states offer resources, the Requesting State selects the resource to accept.
- The Assisting State provides deployment information to the Requesting State, and the requesting PSAP exchanges operational information directly with that state's TERT State Coordinator and deploying TERT State Coordinator.
- Changes to resource quantities shall be communicated through the State EMA chain for both requesting and assisting states.
- If the resource is needed beyond the agreed deployment period, the requesting PSAP works with their TERT State Coordinator, the requesting TERT State Coordinator, and State EMAC Coordinator for approval.

Pre-Deployment Coordination

Before deployment, a coordination meeting should include the TX-TERT State Coordinator, TX-TERT Deputy State Coordinator, TX-TERT Team Leader, and TX-TERT team members. Additional external parties can be included if needed.

- Confirm mission, resource order, deployment type, staffing levels, special qualifications, duration, and reporting requirements.
- Confirm transportation, lodging, food, communications, check-in location, security, and access requirements.
- Review the TX-TERT Activation Form that includes PSAP equipment, CAD, radio, phone, protocols, maps, and other operational information.
- Confirm reporting schedule and daily communication methods.
- Confirm timekeeping/activity documentation, including ICS 214 or equivalent.
- Confirm demobilization expectations and after-action documentation.

Deployment and On-Site Operations

- The TX-TERT State Coordinator and TX-TERT Deputy State Coordinator shall make every reasonable effort to ensure only qualified personnel respond.
- The TX-TERT team arrives at the designated check-in location and reports to the requesting PSAPs primary and/or secondary point of contact.
- The TX-TERT Team Leader confirms personnel accountability, chain of command, assigned duties, work schedules, and safety requirements.
- TX-TERT team members operate under the supervision of the TX-TERT Team Leader while working cooperatively with the requesting PSAP supervisor/manager.
- The requesting PSAP provides operational guidance and direction and ensures that TX-TERT members are used appropriately.
- The TX-TERT Team Leader maintains daily communication with the TX-TERT State Coordinator or TX-TERT Deputy State Coordinator and addresses operational, personnel, safety, and logistical issues.
- The TX-TERT Team Leader completes an ICS 214 or equivalent activity/time record for each operational period. TX-TERT team members will complete only as required by their AHJ.
- The TX-TERT Team Leader and Liaison maintain continuous communication regarding staffing, performance, operational changes, unmet needs, and demobilization readiness.

Personnel Safety, Logistics, and Self-Sufficiency

For major disaster deployments, the source standard recommends that TX-TERT members be self-sufficient for at least 72 hours, while still meeting the requirements of the applicable TX EMA or EMAC Mission Order. Supplies should be tailored to the expected environment, member needs, and direction from the TX-TERT State Coordinator, TX-TERT Deputy State Coordinator, or local Incident Commander.

- Carry identification, communications equipment, chargers, water, food/snacks, weather-appropriate clothing, PPE, flashlight, basic first-aid items, and required medications.
- Carry appropriate bedding, clothing, hygiene items, footwear, utility supplies, and other personal deployment equipment.
- Label personal equipment.
- Protect equipment and clothing from weather exposure.
- Avoid prohibited fuel/gas items and carefully consider any equipment that could appear to be a weapon.
- TX-TERT members must understand that basic comfort facilities may not be available, and deployments may require flexibility and work in adverse conditions.

Demobilization

- The requesting PSAP administration or designee officially authorizes demobilization in writing.
- The TX-TERT State Coordinator or TX-TERT Deputy State Coordinator confirms that the requesting PSAPs needs have been met.
- The TX-TERT team is relieved of assigned duties in coordination with the requesting PSAP.
- Texas EMA's are notified that the TX-TERT team has been released by the requesting PSAP's administration and is ready for demobilization.
- Response/time/activity documentation documented in the ICS 214 is provided to the TX-TERT State Coordinator and TX-TERT Deputy State Coordinator by the TX-TERT Team Leader upon return.
- The TX-TERT Team Leader and TX-TERT team members will complete the required TX-TERT Deployment Survey upon return.
- A TX-TERT deployment debriefing is conducted within five business days upon.
- The TX-TERT State Coordinator ensures completion of a final AAR within 10 business days following deployment completion.

Post-Deployment Review and After-Action Process

Completed reviews are intended to identify lessons learned and recommendations that improve future deployments. The source standard calls for appropriate reviews by responding TX-TERT team members and TX-TERT Team Leaders and an AAR completed by the TX-TERT State Coordinator.

Review	Responsible Party	Purpose
Deployment Debriefing	TX-TERT State Coordinator, TX-TERT Deputy State Coordinator, TX-TERT Team Leader, and TX-TERT team members.	Capture operational-period observations for inclusion in the final AAR.
TX-TERT Member Survey	Each responding TX-TERT member	Capture individual observations, successes, issues, and improvement opportunities.
TX-TERT Leadership Survey and ICS 214 forms.	Team Leader	Evaluate leadership, logistics, staffing, coordination, and deployment management.
Final AAR	TX-TERT State Coordinator	Document what happened, exemplary practices, issues, and recommendations for improvement.

Documentation and Records

- TX-TERT Activation Form and TX EMA approved paperwork
- Resource order / mission documentation
- MOU documentation (if applicable)
- Personnel roster and qualification information
- ICS 214 or equivalent daily activity/time records
- Deployment Debriefing documentation
- TX-TERT Member Survey
- TX-TERT Team Leader Survey
- Final TERT After Action Report
- Reimbursement and cost documentation when applicable

Communications and Reporting

- The TX-TERT Team Leader shall provide daily updates to the TX-TERT State Coordinator or TX-TERT Deputy State Coordinator.
- The TX-TERT Team Leader shall maintain communication with the requesting PSAP's supervisor/manager and TX-TERT State Coordinator or TX-TERT Deputy State Coordinator.
- The requesting PSAP's supervisor/manager shall be readily available if needed.
- Changes to the TX-TERT deployment (intrastate or interstate resource requests) shall be communicated through TX EMA's notification process.
- All communications affecting mission scope, staffing levels, duration, or demobilization shall be documented with appropriate communication notifications occurring.

References

- NENA/APCO-STA-050.3-2026, NENA–APCO Standard for Telecommunicator Emergency Response Taskforce (TERT) Deployment.
- Federal Emergency Management Agency (FEMA) ICS Forms resources.
- Emergency Management Assistance Compact (EMAC) legislation and applicable EMAC procedures.
- Applicable Texas Emergency Management, mutual-aid, records-management, and agency policies.

Source Basis and Use Notice

This SOP is an operational adaptation of the NENA/APCO-STA-050.3-2026 TERT Deployment standard. It paraphrases and organizes the source material into a Texas-oriented operating framework. It is not a replacement for applicable Texas law, emergency-management directives, TX EMA's/EMAC procedures, agency policy, legal advice, or the current NENA/APCO standard.

Appendix A — TX-TERT Activation Form

The TX-TERT Activation Form is a questionnaire that assists in giving incoming TX-TERT team members an understanding of a requesting PSAP's daily operations to include equipment and dispatch duties. The activation form must be completed and submitted with the TX EMA's paperwork and provided to the TX-TERT State Coordinator and TX-TERT Deputy State Coordinator. The activation form is located on the TX-TERT website under the Requesting TX-TERT tab.

TX-TERT Activation Request Form

Please ensure to notify your 9-1-1 telecommunicators that TERT assistance is being requested and a TERT team may be deployed to assist your agency

Requesting Agency Information

Agency Name: _____

Address: _____

Primary Point of Contact: _____

Note – preferably this person is associated the 9-1-1 communications center

24/7 Telephone Number: _____

Email Address: _____

Secondary Point of Contact: _____

Note – preferably this person is associated the 9-1-1 communications center

24/7 Telephone Number: _____

Email Address: _____

Nature of emergency and impact to the requesting agency:

_____

_____

_____

_____

_____

_____

Appendix B — TX-TERT Deployment Checklist

The TX-TERT Deployment Checklist is to be utilized by the TX-TERT State Coordinator or TX-TERT Deputy State Coordinator to ensure required deployment tasks are completed.

TX-TERT Deployment Checklist

Arrival –TX-TERT Team Leader

☐ Initiates contact with requesting PSAP's primary and secondary point of contact.
☐ Checks in and confirm housing accommodations/logistics.
☐ Reviews personnel accountability.
☐ Confirms duties and work assignments to include schedules.
☐ Chain of command reviewed.
☐ Facility, security, access, lodging, food, and comfort facilities reviewed.
☐ Reporting and communications schedule established.

End of Daily Operational Period – TX-TERT State/Deputy State Coordinator

☐ Contacts TX-TERT Team Leader for daily update.
☐ Questions/concerns addressed.
☐ Response/activity documentation completed.
☐ Personnel status and next operational period confirmed with daily report sent out.
☐ Significant issues communicated and addressed.

Demobilization - All

☐ Requesting PSAP confirms in writing that the deployment is completed.
☐ Last shift is confirmed by TX TERT Team Leader.
☐ Deployment goals/mission were achieved.
☐ TX EMA notified.
☐ TX-TERT team members AHJ notified.
☐ TX-TERT Team Leader and Member surveys collected.
☐ TX-TERT Deployment Debriefing conducted
☐ Final AAR completed.

Appendix C — TX-TERT Member Deployment Supply Checklist

Supplies should be tailored to expected environmental and scene conditions, specific member needs, and guidance from this supply list. TX-TERT team members should ensure that they are able to be self-sufficient for at least 72 hours when deploying to major disaster scenes.

TX-TERT Member Supply List

Supplies should be tailored to expected environmental and scene conditions, specific member needs, and guidance from this supply list. TX-TERT team members should ensure that they are able to be self-sufficient for at least 72 hours when deploying to major disaster scenes.

All TX-TERT members should understand that deployment requires commitment and flexibility. Basic comfort facilities may not be available and only those willing and physically able to work in adverse conditions should become team members. Those requiring special diets and/or refrigerated medication or medical conditions requiring ongoing monitoring should not be considered for response.

This list is suggested by the NENA/APCO-STA-050.3-2026 TERT Deployment standard:

- Water container / canteen
- Multi-tool
- Work gloves
- Appropriate PPE
- Rain gear
- Flashlight and spare batteries
- Waterproof matches, where permitted
- Notepad and writing instruments
- Identification and payment method
- Cell phone and charger
- Food/snacks and water
- Prescription medications for deployment period plus seven days
- Prescription glasses/sunglasses
- Sunscreen and insect repellent
- Basic first-aid/personal items
- Sleeping bag/pillow/bedding
- Appropriate clothing and footwear
- Hygiene supplies and towel
- Utility items and bags
- Weather-appropriate outerwear
- Any mission-specific equipment required by TX EMA, TX-TERT, and/or EMAC Mission Order

Special Considerations:

- Keep the number of packs of your equipment to a minimum. You should be able to carry them all at once for a short distance.
- Military duffel bags are ideal. Vacation type luggage is acceptable but discouraged.
- Label ALL your equipment with your name and address.
- It is possible there will be no electrical outlets available. Electrically powered items are discouraged.
- Consider packing each of your days' worth of clothes in a separate zip lock bag for easy retrieval of that day's items.
- Pack all equipment in your pack in separate zip lock bags in case your pack is exposed to the weather.

.

Appendix D — TX-TERT Application

Telecommunicators interested in becoming a TX-TERT member must meet the requirements established by the NENA/APCO-STA-050.3-2026 TERT Deployment standard. Requirement information is located on the TX-TERT website under the Membership tab. If telecommunicators meet the requirements, they can complete the TX-TERT Application and TX-TERT Contract of Commitment located on the TX-TERT website under the SOP & Forms tab and submit to the TX-TERT State Coordinator for review and approval.

Appendix E — Revision History

Version	Date	Description	Author/Owner	Approval
1.0	2026-08-10	Initial TX-TERT SOP framework based on NENA/APCO-STA-050.3-2026.	TX-TERT State Coordinator	09/18/2026